

ELDERLY AND DISABLED LOCAL ADVISORY COUNCIL AGENDA

**April 8th, 2026 @ Genesee County Admin Building 324 S Saginaw St.
Room 111.**

Join Zoom Meeting

<https://us06web.zoom.us/j/81901140627?pwd=UUiQbvFHWgSslryzoLccXgT795iXmz.1>

Meeting ID: 819 0114 0627

Passcode: 370834

FACILITATOR: Pamela Reid

CALL TO ORDER

ATTENDANCE

ANNOUNCEMENTS:

GUESTS:

APPROVAL OF MARCH MINUTES

OLD BUSINESS:

- **ADA Certification process**
- **2026 Meeting Location - Complete and sent out**
- **ADA Application Update**
- **New Call System and software for MTA**
- **Membership Contact List - Continue to update**

NEW BUSINESS:

- **MTA Strategic Plan Spreakers**

STATUS REPORT SERVICE REPORT– Ed Burger

MTA PUBLIC COMMENT

MEMBER COMMENT

ADJOURNMENT

**ELDERLY & DISABLED
LOCAL ADVISORY COUNCIL
MINUTES OF FEBRUARY 11, 2026 | 10 AM
Family Service Agency, Flint, MI**

This meeting is a hybrid meeting. Members attend both in person and on Zoom.

MEMBERS PRESENT: Sabrina Bouchard, Pamela Reid, Allison Gute, Ed Burger, Renee Sherwood, Dennis McDonagh, Cody Roblyer, Clara Blakley, Gary Redmon, Steven Low, Kevin Galloway, Jim Hujan

GUESTS: Jeanine Johnson and MTA cohort

CALL TO ORDER: President Pamela Reid called the meeting to order at 10:02 a.m.

ANNOUNCEMENTS: Pamela sent a meeting location sign-up sheet for the rest of year. Ed shared that MTA has a leadership cohort program that is here today, as it is a part of the program.

MINUTES: Rene made a motion to accept the January minutes. Clara seconded. Motion carried.

OLD BUSINESS

- **ADA Certification:** TDN representative is not in attendance today.
- **Meeting Locations:** The rest of the years meeting locations were filled in.
- **Via MTA Software Implementation:** Gary from MTA shared that the “VIA” software will roll out on June 1st. This new software is more AI-driven and will help MTA staff and clients. Clients will be able to book through an AI app 24/7. Routes will be batched by the software system and will help with real-time adjustments during the day. The VIA software will help with efficiency. Jim shared that the current software does not call him for a returning ride, only the first ride of the day. MTA clarified that it may be a setting in his profile and they will look into it.

NEW BUSINESS

- **Member Contact Information Sheet:** The contact list is going around for everyone to update their contact information.

STATUS REPORT-

- Ed Burger reported there were 24,355 passengers in February
- 15,496 are living with a disability; about
 - 3,655 disabled riders required a lift

- 5.1% were no shows - At the house, but no rider came out.
- 6+% were late cancellations, cancelled within two hours
 - 11% of total called-in rides were no-shows or cancellations
- MTA Trip Planner is a new app going out for the fixed route. This app will allow a rider to type in the addresses, and the app will provide a step-by-step guide on where the next stops are and when the bus will be there.
- There is a new process for rides that are denied. Now, a team is going to be looking at that list ride and try fit in as many rides as possible.
- 96% of the rides today were met based on this new system.
- MTA has at least 4 new partnerships with community members.
- MTA's millage is coming up on its renewal on August 4th, 2026.
- MTA is working to be able to connect fixed routes with surrounding counties to expand riding opportunities for riders.

PUBLIC COMMENTS:

- Jeannie shared that the Jewish Community Services will take you out of the county. Steven shared that they now have three vehicles.

MEMBER COMMENTS:

- Dennis shared that MTA is working on their ten-year strategic plan. The company they are working with for this would like to come to the next LAC meeting. Sabrina will add them to the agenda for April.
- Pam shared VAAA's annual meeting is coming up on April 11th, and tickets are for sale on the website until the 26th. Pam will be working on VAAA's three-year plan. She will be hosting public comments in the community and virtually. She will share that information soon. Senior Power Day is also coming up in May; tickets can be purchased at senior centers.
- Steven shared that their Holocaust Candlelight Event is April, 15th at 5:30pm at the Mott Event Center. They also have a Jewish Film coming soon.
- Cody shared that GCMPC is in the final stages of its master plan. That can be found on ourfuturegenessee.org.
- Rene shared that VIP's golf outing on May 18th at Sugarbush Manor. Flier will be sent out.
- Jim shared that FSA's annual fundraiser will be May 15th from 6-8pm. Sabrina will share the flier with the group.

Meeting Adjourned at 11:03am

NEXT SCHEDULED MEETING: April 8th, 2026, at the Genesee County Admin Building 324 S Saginaw St. Room 111.