ELDERLY AND DISABLED LOCAL ADVISORY COUNCIL AGENDA

October 14th, 2026 @ Vocational Independence Program

5069 Van Slyke Rd, Flint, MI 48507

FACILITATOR: Pamela Reid

CALL TO ORDER

ATTENDANCE

ANNOUNCEMENTS:

GUESTS:

APPROVAL OF JUNE MINUTES

OLD BUSINESS:

- **ADA Certification process**
- **New ADA Application Update**
- **Call and Software from MTA**

NEW BUSINESS:

- **Melinda Johnson with the Specialized Transport Grant**

STATUS REPORT SERVICE REPORT– Ed Burger

MTA PUBLIC COMMENT

MEMBER COMMENT

ADJOURNMENT

ELDERLY AND DISABLED LOCAL ADVISORY COUNCIL MEETING MINUTES

Vocational Independence Program - 5069 Van Slyke Rd, Flint, MI 48507

ZOOM Meeting ID: 819 0114 0627

Passcode: 370834

Meeting Date: 09/09/2026

Meeting Time: 10:00 AM

10:04 AM CALL TO ORDER

ATTENDENCE

Allison Gute, Sabrina Bouchard, Renee Sherwood, Jim Hugan, Kevin Galloway, Brooke Gow, Pamela Reid, Ed Burger, Steven Low, Elliott Sanford, Dennis McDonagh, Amani Cream, Jeanine Johnson

Guest:
Alexandra Moore with Genesee Health Systems

ANNOUNCEMENTS

- No announcements

July Meeting Minutes

Rene motioned to approve the May meeting minutes. Brooke seconded the motion. All in favor. Motion passed.

OLD BUSINESS

- ADA Certifications
    - Jessica from TDN is not present today. She did send an email prior to this meeting that things are moving as usual with no known issues or appeals.
    - Update on ADA Application: The new software system at MTA has a portal to help with the certification process. MTA will be bringing TDN onboard as they work that into the system.

- VIA Software
    - Sabrina asked whether the user PINs will be used in the future since there was mixed communication about whether users would still need a PIN when they call to schedule a ride. AI is asking for a PIN now. It was clarified that people would need the PIN but could always ask for a live agent to book a ride if they forgot their PIN.
    - Jim shared that AI was cutting in and out when he was trying to book a ride on Friday, September 4th. He stated it does not happen all the time but he wanted to share the information.
    - Ed shared that there was an issue with the call system, and at their feedback meeting this morning it was reported that the issue was resolved.

NEW BUSINESS

- No new business

Status Report:

- YourRide ridership for August was 23,860
- Average Trip was 24.4 minutes
- Average miles per trip was 11.52
- Para-Transit was 90.3% on time
- Ed thanked the group for supporting the millage passing. Brooke asked what programs the millage funds support. Ed shared that the countywide YourRide is the main focus for the funds.
- Ben shared that Genesee Connect is being expanded to most of Grand Blanc. This expansion will start on September 30th, 2026.
- A new route (14) will be going in Downtown Flint from Robert T Longway to Dupont.
- MTA will be hosting open houses, a survey, and advertising through the colleges and universities for the upcoming changes and added routes.

Public Comment:

Alexandra Moore thanked LAC for allowing her to attend and learn about what LAC is. She will share the information she learned with her co-workers.

Member Comments:

Pam - VAAA's multi-year plan is to be presented this week. Once it is approved, it will be posted on VAAA's website.

Brooke - FSA is having their annual accessibility friendly Trunk or Treat on October 29th 4pm-7pm. Senior Medical Transportation Program is able to expand their services. Barb is the director, and her number is (810) 285-3582**.**

Rene - On September 25, 2026 VIP will be having their bowling fundraiser at Bee's Bowling.

Allison - COA Health Fundraiser is at Gloria Cole's Library this Friday at 11am.

Jim - Inquired about the cost difference between Special Transportation and YourRide cost. He also asked why and how this price difference is established. It was established that Melinda would be the best person for these questions. The group spoke and established that it would be beneficial to invite Melinda to LAC to answer questions before the Specialized Transport Program needs to be approved by the LAC board. Sabrina will invite Melinda.

Clara - Received an award from Jewish Community Services for her service to her community.

Meeting Adjourned at 11:05 AM

Next Meeting is Scheduled for October 14th at 10 AM at Vocational Independence Program 5069 Van Slyke Rd, Flint, MI 48507